

Workstation Requirements

Processor

Intel Pentium IV or compatible 1.8-GHz or higher processor. (dual processor, dual core, quad core or better processors are recommended).

Client Operating Systems

Microsoft Windows versions XP Pro SP3, Vista Business and Ultimate, 7, 8 & 8.1 Professional, Enterprise, and Ultimate. All operating systems should have the latest service packs and critical updates installed. Both 32 and 64 bit versions are supported. .net 4.5 is required **XP is not recommended. Vista Home Basic, Vista Home Premium, and 7 & 8 home and Premium version are Strongly not Recommended and are not supported. Multipoint Server is not supported.**

Memory

1 GB of RAM or greater (4GB or More Recommended).
2 GB of RAM is required with Vista & 7

Hard Disk

The application will require 2 GB for a typical installation. Client Desktops require 1 GB or greater of free hard disk space.

Other Software For Web-Accessible

Microsoft Internet Explorer version 9.0 or later, Google Chrome, or Mozilla Firefox. The most recent browser editions are recommended.

Tablet or Phone

A Remote Desktop Client must be installed from the device's app store.

Display

800x600 SVGA or higher-resolution

Other Recommendations

10/100 Network Card or greater. 8 MB or greater Video Card. Cat 5 or greater cabling – **Wireless networks are not recommended.**

Web-Accessible Requirements

High speed internet connectivity. A Static IP address for and a properly configured Firewall are required hosting your own database.

VPN's & Remote Desktop Services are supported. **(VPN, RDS, and Firewalls are provided by your local network professional and supported by them. We cannot provide support for their service.)**

Note: Wan solutions vary. Please consult with a network professional in your area.

The Smart Director

Server Requirements

Processor

Intel Pentium IV or compatible 1.8-GHz or higher processor (dual processor, dual core or quad core or better processors are recommended).

SQL Server

SQL Server 2008/2012 express, Standard or Ent. The Ent. edition requires one of the following server operating systems, Microsoft 2008 or 2012. SQL Server Express, Workgroup, and Standard requires one these operating systems Vista Business / Ultimate, 7, 8, 8.1 Pro/Enterprise or Ultimate and any of the servers listed above. SQL 2008/12 64bit Express, Standard, or Enterprise is required when using a 64bit operating system. 64bit systems require these Microsoft programs be installed prior to installing SQL - Windows installer 4.5 and Windows .net Framework 4.5 SP1. SBS 2008 requires a version of SQL 2008 be installed. Max. database size for 2008 express is 4GB & 2008r2/12 express is 10GB.* SQL 2008/12 will not load on Windows Server 2000-SQL2012 will not load on server 2003. SQL2012 may require server 2012
Multipoint Server is not supported.

Memory

4 GB RAM.

Hard Disk

Enterprise, Standard, and Personal Editions require: 2GB free hard-disk space for the server; 1GB for a typical installation. These are Minimum Requirements.

DVD Drive

Display

VGA or higher-resolution monitor.

Other Software

Microsoft Internet Explorer version 9.0 or later.

Internet

A high speed internet connection (1.5MBS or greater) is required.

Note: These are minimum requirements. Better performance can be achieved with more memory and faster processors speeds.

XP & Server 2000 are no longer supported by Microsoft.

*If your DataBase Size grows larger than 10GB you will need to purchase a version of SQL that fits your needs.

System Requirements are subject to change without notice.