# **Workstation Requirements**

### **Processor**

Intel Pentium IV or compatible 1.8-GHz or higher processor. (dual processor or dual core processors or guad core processors are recommended).

### **Client Operating Systems**

Microsoft Windows versions XP Professional, Vista Business and Ultimate, 7, 8 & 8.1 Professional, Enterprise, and Ultimate. All operating systems should have the latest service packs and critical updates installed. Both 32 and 64 bit versions are supported. XP Home, XP Media Center, Vista Home Basic, Vista Home Premium, and 7 & 8 home and Premium version are Strongly not Recommended and are not supported. Multipoint Server is not supported.

### Memory

1 GB of RAM or greater. 2 GB of RAM is required with Vista & 7

### **Hard Disk**

The application will require 2 GB for a typical installation. Client Desktops require 1 GB or greater of free hard disk space. Vista requires 15GB of Hard Disk space for operating system.

#### **DVD** Drive

## Display

800x600 SVGA or higher-resolution color monitor.

#### Other Recommendations

10/100 Network Card or greater, if operating in a network environment.

8 MB or greater Video Card. More ram could be required for Vista.

Cat 5 or greater cabling - Wireless networks are not recommended.

High speed internet connection is required for downloading updates.

# **Multi-location Requirements** (wide-area network)

High speed connectivity

VPN connection (VPN's are provided by your local network professional and supported by them. We cannot provide support for their **service.**) Terminal Server is supported.

Note: Wan solutions vary. Please consult with a network professional in your area.

The Director Assistant Live

## **Server Requirements**

#### **Processor**

Intel Pentium IV or compatible 1.8-GHz or higher processor (dual processor, dual core or quad core processors are recommended).

### **SQL Server**

SQL Server 2005/2008/2012 express, Standard or Ent. The Ent. edition requires one of the following server operating systems, Microsoft 2003, 2008, 2008, or 2012. SQL Server Express, Workgroup, and Standard requires one these operating systems, XP (sp2), Vista Business / Ultimate, 7, 8, 8.1 Pro/Enterprise or Ultimate and any of the servers listed above. SQL 2008/12 64bit Express, Standard, or Enterprise is required when using a 64bit operating system. 64bit systems require these Microsoft programs be installed prior to installing SQL - Windows installer 4.5 and Windows .net Framework 3.5 SP1. SBS 2008 requires a version of SQL 2008 be installed. Max. database size for 2005 express is 4GB & 2008/12 express is 10GB.\* SQL 2008 will not load on Windows Server 2000. SQL2012 may require server 2012

### Multipoint Server is not supported.

## Memory

Enterprise Edition: 4 GB RAM.

Standard Edition: 2 GB, 4 GB recommended.

Personal Edition: 2 GB.

#### **Hard Disk**

Enterprise, Standard, and Personal Editions require: 2GB free hard-disk space for the server; 1GB for a typical installation.

### **DVD** Drive

## Display

VGA or higher-resolution monitor.

#### **Other Software**

Microsoft Internet Explorer version 6.0 or later.

#### Internet

A high speed internet connection (512kbs or greater) is required.

Note: These are minimum requirements. Better performance can be achieved with more memory and faster processors speeds.

\*If your DataBase Size grows larger than 10GB you will need to purchase a version of SQL that fits your needs.

System Requirements are subject to change without notice.

Continental Computer Corporation May 2013